



CLARK COUNTY
DEPARTMENT OF BUSINESS LICENSE

COMPLAINT INFORMATION

PLEASE READ PRIOR TO SUBMITTING A COMPLAINT TO THE DEPARTMENT

The Department of Business License (Department) has the authority to investigate complaints regarding licensed and unlicensed businesses in the unincorporated area of Clark County. This authority generally relates to a determination of whether a business has a Clark County business license and whether that license is the proper license for the business activities being conducted.

The Department has no jurisdiction to investigate alleged criminal activities, the general business practices of a business, quality of workmanship, pricing of goods and services, monies owed, hours of business operation, and/or of the availability of a business operator to respond to complaints. In order to assist you in resolving these types of complaints, we have provided links to other agencies below:

- Better Business Bureau of Southern Nevada
Las Vegas Metropolitan Police Department
State of Nevada Agencies & Departments:
Attorney General, Bureau of Consumer Protection
Bureau of Services for Child Care
Contractor's Board
Department of Business & Industry:
Athletic Commission
Consumer Affairs
Dairy Commission
Financial Institutions
Industrial Relations
Insurance Division
Labor Commissioner
Real Estate Division
Taxicab Authority
Transportation Services Authority
Department of Motor Vehicles
Department of Taxation
Secretary of State
United States Citizenship and Immigration Services

If your complaint is in regard to a business located in any of the incorporated cities within Clark County, you may reach their business licensing departments through the links listed below:

- Boulder City
Henderson
Las Vegas
Mesquite
North Las Vegas
State of Nevada

If your complaint is in regard to a Clark County zoning issue, you may contact the Department of Comprehensive Planning at

For matters concerning Foster Care, you may visit the Department of Family Services website at

See for a listing of all Clark County Department websites.

If your complaint is in regard to a licensing issue in the unincorporated area of Clark County, please print out the Complaint Input Form below and submit it to our Department at the address below.



Department of Business License

500 S Grand Central Parkway
Box 551810
Las Vegas, NV 89155-1810
Fax: (702) 386-2168

<http://www.clarkcountynv.gov/businesslicense>

BUSINESS LICENSE COMPLAINT FORM

COMPLAINANT INFORMATION

To assist our office in processing your complaint, please complete this form in as much detail as possible and mail or deliver the completed form to the above address, **ATTN: COMPLAINTS**.

PLEASE BE SURE TO:

1. Type or print the form legibly in black ink,
2. Fill out a separate form for each complaint,
3. Mail or deliver the completed form to the above address, **ATTN: COMPLAINTS**, and
4. Attach copies of any relevant documents that may assist our department in the investigation of your complaint.

Providing your contact information is not required. However, in order to effectively complete our investigation and contact you regarding your complaint, please provide sufficient information.

First and Last Name:

Mailing Address:

City, State, Zip code:

Home phone number:

Cell phone number:

Other number:

YOUR COMPLAINT IS AGAINST

Business Name:

Business Address:

City, State, Zip code:

Home phone number:

Cell phone number:

Other number:

Business Vehicle Information, if applicable

Year:

Make:

Model:

Color:

License State:

License Number:

Other:

YOUR COMPLAINT IS ABOUT

Describe: Enter information regarding your complaint, be sure to include all of the relevant facts, including the "what, when, where and how." List each event in the order in which it occurred, include the date of occurrence. Indicate any actions that you have taken to resolve the issue. **Attach additional sheets if necessary.**

Date:

Printed name:

Written signature: